This file compiles State-specific excerpts from the following report:

Disclaimer: This guide contains a compilation of information from multiple coastal States in the Southeastern United States. Therefore, some of the links and resources may not be relevant or even appropriate for your location. Information in this document was provided by USDA and various university Extension staff and based on shared experiences preparing for and recovering from hurricane impacts; however, individual producer situations will vary. This guidance should not be interpreted as required actions by regulatory or insurance agencies. STATE OR LOCAL GUIDANCE/REGULATIONS AND INSURANCE POLICIES SUPERCEDE THE RECOMMENDATIONS IN THIS GUIDE. Check with your local Extension agent; county, State, or Federal contact; consultant; or insurance agent regarding the appropriateness of these recommendations to your specific situation.

Pesticide Statement: Pesticides used improperly can be injurious to humans, animals, and plants. Follow the directions and heed all precautions on the labels.

Apply pesticides so that they do not endanger humans, livestock, crops, beneficial insects, fish, and wildlife. Do not apply pesticides when there is danger of drift, when honey bees or other pollinating insects are visiting plants, or in ways that may contaminate water or leave illegal residues.

Note: Some States have restrictions on the use of certain pesticides. Check your State and local regulations. Also, because registrations of pesticides are under constant review by the U.S. Environmental Protection Agency, consult your county agricultural agent or State Extension specialist to be sure the intended use is still registered.

Photos: COVER: Licensed photo by Thorsten Fremze/Pixabay.com. PAGE 1: Courtesy photo by FNGLA.

Acknowledgments: The USDA Office of the Chief Economist and USDA Forest Service Office of Sustainability and Climate provided partial funding for the development of this guide. Special thanks to Karin Matchett and Elijah Worley for technical editing, and the USDA Farm Service Agency for reviewing and commenting on the Disaster Assistance Programs.
Commercial Nursery Guide

This guide will focus on:

• Hurricane preparation for nursery facilities
• Management response during and after hurricanes
Contents

Introduction 1

SECTION 1
Building a Resilient Operation 3
   Personal safety 3
   Recordkeeping, documentation, and insurance 3
   Infrastructure 4
   Emergency planning 7

SECTION 2
Long-Term Operation Maintenance 11
   Prior to hurricane season 11
   Monthly considerations during hurricane season 14

SECTION 3
Short-Term Preparedness 16
   1-7 days before a hurricane is forecast to strike 16
   1 day before the hurricane strikes 19

SECTION 4
Post-Hurricane Recovery 21
   Immediately after the hurricane 21
   Within a week following hurricane impacts 22
   Within a month after hurricane impacts 26
   Future priorities 28

Appendix 29

Nursery Emergency Plan 29
   Before the hurricane 29
   Immediately after the hurricane 32

Emergency Contacts List 34

Initial Site Planning 37
   Hurricane risk 37
   Site characteristics 37

Resource Links 39
Introduction

Preparing for and recovering from hurricane events

People who live and work in the Southeastern United States are unfortunately familiar with the devastation and loss of life and property that can accompany a hurricane event. While hurricanes have always been a threat to the Southeast, with an average of over two strikes per year since 1900, the threat posed by hurricanes is growing. Recent studies suggest that as ocean temperatures continue to rise, hurricane intensity is increasing. Hurricanes of the future will likely be slower moving, higher category hurricanes that produce destructive winds and flooding.

To help producers remain resilient and productive in the face of this threat, the U.S. Department of Agriculture (USDA) Southeast Climate Hub developed this guide containing steps that can be taken to prepare for and recover from hurricane events. This guide is separated into four primary sections:

- **The Building a Resilient Operation** section outlines a range of considerations and systems that producers can put in place to increase their resilience to hurricanes.

- **The Long-Term Operation Maintenance** section lists specific pre-hurricane actions and periodic checks to be done on an annual basis (before hurricane season) and monthly basis (during hurricane season).
The Short-Term Preparedness section lists specific actions to be done in the week before a hurricane arrives.

The Post-Hurricane Recovery section outlines activities that producers can take to minimize their losses following a hurricane. It begins with actions immediately following a hurricane that are focused on safety and continues with ongoing actions a week out and a month out, and concludes with considerations for building resilience in the future.

The guide also includes an Appendix with two customizable templates for a Nursery Emergency Plan and an Emergency Contacts List. Directions on what to include in these two documents are outlined in the Building a Resilient Operation section. Their use is described in the Short-Term Preparedness section. Both the plan and list should be periodically reviewed, as mentioned in the Long-Term Operation Maintenance section. The appendix also includes an Initial Site Planning guide that can be referenced if purchasing or leasing new land, and Resource Links to helpful Federal, State, and Extension websites that are also referenced throughout the guide.

The flowchart below shows the layout of this guide and how it is intended to be used. Note that after recovering from a hurricane, producers should start back at the Building a Resilient Operation section, and incorporate guidance and any lessons learned into their operational and emergency management plans.
SECTION 1

Building a Resilient Operation

Systems that are recommended to be put in place well before the arrival of any hurricane to increase productivity and reduce your risk of damage and reduce recovery time.

Agricultural operations in the Southeastern United States can implement a range of measures to increase their resilience to hurricanes and tropical storms. Contact your local Extension office and other State and Federal resources for further information.

Personal safety

For safety tips and resources that facilitate informed decision making before, during, and after a hurricane strikes, see the Ready.gov Hurricanes website and U.S. Department of Commerce National Oceanic and Atmospheric Administration (NOAA) Hurricane Safety Tips and Resources website.

Recordkeeping, documentation, and insurance

- The importance of pre- and post-hurricane documentation cannot be overstated. Assistance for disaster recovery may not be available until months or years after a hurricane. Therefore, it is important for purposes of insurance compensation and recovery assistance to do thorough recordkeeping of the damages and losses sustained on your nursery as well as your cleanup and recovery efforts.

- The worst time to find out that you do not have enough insurance, or the right insurance, to cover your damages is when you need help recovering. Regularly review your insurance policies with your agent to be sure you have adequate coverage, including flood insurance, for your facilities, vehicles, nursery buildings and other structures, and crops. Be aware that there are limitations on how soon insurance coverage will take effect. Generally, insurance policies will not cover damage if the policy was not in place before a hurricane has formed.

- See the USDA Risk Management Agency (RMA) Nursery Commodity Insurance fact sheet for more information.

- Establish an inventory system so that you know exactly what’s on your nursery at all times for potential insurance claims and disaster recovery assistance. It is critical to have a documented inventory (e.g., photos, videos, and lists) of your house, nursery buildings, vehicles, and valuable equipment on your nursery before a disaster occurs. Maintain accurate records of sales, equipment inventories, and supplies purchased. This inventory and documentation will be essential for filing.
insurance claims after the hurricane. Keep copies of this inventory in multiple
places such as on your computer, offsite in a safe location, and on a cloud-based
server using an established procedure to update and transmit the information
daily.

- Stow valuable papers and other resources in a dry place, such as a fire-safe
  waterproof container. This includes papers such as crop insurance and other
  insurance policies; payroll documents; plant, pesticide, and equipment
  inventories; and photographs of the nursery. Keep copies of this inventory offsite
  in a safe location and keep electronic copies in multiple places such as on your
  computer and on a cloud-based server using an established procedure to update
  and transmit the information daily.

- Take these records with you when evacuating for hurricanes:
  - Inventories and documentation for insurance and disaster recovery
  - Nursery Emergency Plan
  - Emergency Contacts List

- For more information, see:
  - RMA Crop Insurance website for news and information about insurance,
    including the Hurricane Insurance Protection—Wind Index (HIP-WI)
    Endorsement
  - RMA Agent Locator to search for approved insurance providers
    Agency (FEMA) Flood Insurance website to learn more about flood insurance
    options for qualifying home and business owners

Infrastructure

Buildings

- Consult topography and flood maps when building new facilities.

- Locate buildings above the 100-year flood zone whenever possible, and
  construct buildings and other structures to a minimum wind rating of 140 miles
  per hour (mph), preferably 180 mph. For more guidance on protecting structures
  and buildings from winds and flooding, see the FEMA Compilation of Wind-
  Resistant Provisions and Design Guide for Improving Critical Facility Safety
  from Flooding and High Winds.

Power and backup power

Circuit breakers

- Know the location of your main circuit breaker and breaker box. The box is
generally located inside of buildings, but additional breakers may be located
outside.
Ensure that the breakers, including the main breaker, are correctly labeled. Correct labeling will help you ensure power is disconnected to the appropriate appliances or to the entire building.

**Backup power**

- Create a Backup Power Plan and store with your Nursery Emergency Plan (see “Emergency planning” below).
- Check with local, county, and State codes for any requirements to supply backup power during short-term emergencies.
- To provide power when the main power goes out, supply critical operating areas with a standby generator wired with a transfer switch. Several types of generators are available. Ensure that generators are capable of supplying the power required. Install generators with enough fuel storage for 2 weeks or more of full operation.
- Post the operating procedures near each generator. Consult your owner’s manual for specific safety, maintenance, and operational recommendations.

**Roads**

- The primary driveway into the nursery should have adequate drainage to prevent flooding. The road should be well packed with a solid base that will hold up to heavy equipment and trucks during extreme conditions. For more information on maintaining unpaved roads, see the USDA Environmentally Sensitive Road Maintenance Practices for Dirt and Gravel Roads.
- If you do not have a secondary entrance to your nursery, construct one if possible to provide alternative access from a different road in the event the primary entrance is blocked.
- If the nursery is in a location where all roads leading in and out may flood, purchase or make arrangements to rent or borrow a boat that can safely navigate the floodwaters to gain faster post-hurricane access to your property.

**Water management**

Total water management is essential, including irrigation and drainage systems, and must take into account the water table and soil drainage.

**Drainage**

- Increased sand content improves drainage, whereas higher silt and clay contents reduce drainage. In soils prone to developing a hard pan, perform deep tillage using a subsoil implement such as a ripper-bedder, or strip tillage to help improve soil percolation and reduce the time that water resides in flooded areas.
- Develop surface and subsoil drainage including a system of canals, ditches, beds, and/or drain tiles. Ditches between plants must have enough capacity to accommodate and channel excess water.
Consider creating water retention areas to reduce overall flooding during low- to moderate-intensity hurricanes.

Make sure culverts are properly designed regarding size and location.

**Irrigation**

Locate irrigation pumps in elevated areas to reduce flooding risks to the pumps and install them with a backflow prevention device to avoid contamination in case of power loss. Keep the roads to pumps accessible so that it is easy to service generators or diesel-powered pumps after a hurricane.

**Water table depth**

The amount of flooding will be determined by your land’s topography, the amount of precipitation received, and the pre-hurricane water table. The higher the pre-hurricane water table, the more likely that flooding will occur for a given amount of precipitation. The chance of flooding can be estimated by measuring the pre-hurricane water table and considering the effects of varying precipitation amounts:

A general rule of thumb is that 1 inch of rain will cause the water table to rise about 10 inches in fine-textured soils, 6 inches in most of the flatwoods sandy soils, and 4 inches in coarse sands. It may take 4 to 6 days for the water table to return to its desired levels following rains of 1 inch or more. For example, if the water table is at 50 inches, 6 inches of precipitation will cause localized flooding on fine-textured soils, but no flooding would occur on sandy soils.

For more information about water management, see:

— Sustainable Agriculture Research & Education *Building Soils for Better Crops* Irrigation and Drainage chapters
— Virginia Cooperative Extension *Water, Irrigation, and Drainage website*

**Trees and windbreaks**

Remove trees that could potentially blow down and block the entrance to the nursery.

Consider creating windbreaks along the edge of fields. This is particularly valuable if adjoining land has bare soil and can prevent or reduce sandblasting of plants during a hurricane.

Trees and shrubs used as windbreaks should be native species that will develop strong, deep root systems and be hardy enough to resist breaking during high winds. For example, red cedar (*Juniperus virginiana*) resists strong winds very well. Keep trees or shrubs pruned and free of dead or dying branches.

For more information about how windbreaks can protect crops and provide economic, environmental, and commercial benefits, see the USDA National Agroforestry Center *Windbreaks website.*
Debris disposal

- Create a plan for salvage operations including a method of debris disposal. Learn what materials and the specifications regarding composition of materials the landfill nearest your nursery will accept, and identify alternatives if needed. For disposal of chemicals or other hazardous materials, follow specific procedures to meet U.S. Environmental Protection Agency (EPA) requirements.

- For more information about debris disposal following natural disasters, see the EPA Dealing with Debris and Damaged Buildings website, including their Disaster Debris Recovery Tool.

Greenhouse, shade-covered, and poly-covered structures

- Locate structures where they are least likely to flood.

- Install shade and poly-covered structures that have easy-to-remove or retractable roofs or covers.

- Structures used for propagation of highest value crops should have rigid roofs and walls that abate wind.

Emergency planning

- U.S. Department of Labor Occupational Safety and Health Administration (OSHA) regulations require an employer with more than 10 employees to have a printed copy of an emergency action plan readily accessible to all employees. (If you have 10 employees or fewer, the emergency plan may be reviewed orally.) For more information about emergency action plans, see the OSHA Agricultural Safety Fact Sheet.

- Consider bringing together a disaster planning team, which could consist of the owner and engaged family members, the manager, an insurance representative, local Extension agent, and other individuals.

Nursery Emergency Plan

- Your Nursery Emergency Plan details how your operations will respond in the event of a hurricane, prepare for a worst-case scenario, and ensure continuity of operations.

- Create your Nursery Emergency Plan. See Appendix: Nursery Emergency Plan for a sample plan that you can customize for your operation. It should document the physical layout of your nursery and include a checklist of tasks necessary to:
  - Secure the facilities, fuel supplies, chemical supplies, and equipment
  - Disconnect water, electricity, and gas service
  - Ensure that critical supplies are well stocked
  - Securely store computers and important or irreplaceable items
The plan should also outline:

- How to prioritize which plants are moved indoors or to highest elevations pre-hurricane
- Procedures for irrigating without electrical power
- Venting or uncovering greenhouses
- Cleanup, including a prioritized list of most valuable plants to save post-hurricane

Make sure all employees know the formats (electronic or hard copy) and locations where the Nursery Emergency Plan is stored.

Consider creating a “hurricane suggestion box” where employees can place written suggestions for training and planning they believe would increase the operation’s resilience and safety in the face of a hurricane, based on their previous experience.

Maps and signage

Prepare or update maps for all facilities, including locations of alternate entry/exit routes, electrical equipment (with shut-off options), fuel storage tanks (both above and below ground), propane tanks, compressed gas (for welding, etc.), and chemical spill equipment.

Hurricane tracking apps

Download one or more computer and mobile device applications (apps) that model hurricane track predictions, send alerts, and track hurricane impacts. Given the rapid advance of mobile technologies, check for new options each year prior to hurricane season. The NOAA National Hurricane Center website is a good source for keeping up to date on the latest hurricane activities. For more information about emergency alerts, see the Ready.gov Emergency Alerts website.

Roles and responsibilities

- Designate an Emergency Response Team for your nursery. Members of the team should be:
  - Thoroughly trained and physically capable of performing assigned duties
  - Knowledgeable about the hazards found on the nursery
  - Trained in decision making regarding when to take actions themselves and when to wait for outside emergency responders

- Define a chain of command with clearly defined primary and secondary roles and each person’s responsibilities. Some individuals may not be reachable after a hurricane, so alternative levels of authority need to be established to resolve critical issues quickly. In your Nursery Emergency Plan, list who will be responsible for each task and how they’ll report fire, flooding, building collapses, and other emergencies. Identify procedures to be followed by the people who remain to handle critical operations.
Communication

Emergency Contacts List
- Develop and maintain a list of everyone associated with your nursery that should be contacted in an emergency. See Appendix: Emergency Contacts List for a template that you can customize. The Emergency Contacts List should include names, phone numbers, and other pertinent information (email addresses, locations, etc.) for individuals (owners, family members, employees, employee family members), emergency responders, State and local agencies, contractors, suppliers, and anyone else associated with your nursery, or that provides crucial emergency services.
- Keep copies of your Emergency Contacts List (hard copies as well as electronic copies) in multiple locations, including your home, office, and vehicle, and with all family members and key employees. It is a good idea to have this information stored on your and your employees’ mobile devices.

Lines of communication with local businesses and officials
Establish communication with your local law enforcement and fire departments, electricity and gas providers, and other key groups to help them understand the nature of your business so that they can respond as needed in the event of a hurricane. Let them know the number of employees typically onsite, the potential impact of the hurricane on crops, and the potential hazards that could lead to environmental contamination in the event of a flood or structural damage.

Post-hurricane communications
- Purchase a battery-powered or hand-crank radio to stay up to date about conditions beyond your property in case you lose electricity for an extended period of time.
- Consider ahead of time the locations where producers and others could meet if all communication lines are down (e.g., a local feed or equipment supplier).
- Contact a local AM radio station to see whether it could serve as a communication channel in the aftermath of a hurricane.
- For more hurricane-related communication recommendations, see the U.S. Federal Communications Commission FCC and FEMA: How to Communicate Before, During and After a Major Disaster website.

Electricity and gas
- Contact your local utility company for guidance on how to shut off gas and disconnect power in the event of downed lines. Record their instructions in your Nursery Emergency Plan.
- If certain equipment requires specialized shutdown procedures, train employees in these procedures.
Equipment operation

- Train personnel in the safe operation of unfamiliar equipment (such as generators or drainage pumps) that they may have to use in case of a hurricane.
- Make sure that appropriate employees are prepared to set up your backup generators. They should refer to your Backup Power Plan for information about where generators and generator fuel can be found, where they should be placed in preparation for a hurricane, and how they are to be connected to the electrical loads they will power.

Drones

Consider getting an unmanned aerial vehicle (UAV) (i.e., drone) pilot license and purchasing a UAV. Small UAV quadcopters or hexacopters that can be equipped with visual or RGB cameras are relatively inexpensive ($500 to more than $2,000). Use of UAVs will help with damage assessment if accessing fields directly is impossible or unsafe. For regulations and information about operating a UAV, see:

- U.S. Department of Transportation (DOT) Federal Aviation Administration Unmanned Aircraft Systems website
- University of Florida IFAS Extension Preflight and Flight Instructions on the Use of Unmanned Aerial Vehicles (UAVs) for Agricultural Applications

Chemical safety

Take the necessary steps to prevent spills from storage tanks containing fuel, pesticides, or other potentially dangerous liquids.

Basic emergency response skills

Train all members of your Emergency Response Team in the use of various types of fire extinguishers, first aid, and CPR (cardiopulmonary resuscitation).
SECTION 2

Long-Term Operation Maintenance

Periodic checks of systems already in place
(described in the previous section)

Prior to hurricane season
Contact your local Extension office and other State and Federal resources for further information specific to your circumstances.

Annual review of emergency planning tasks

Nursery Emergency Plan review and reassessment
- Review your Nursery Emergency Plan with your employees to ensure that they are familiar with all elements. Make any necessary additions or updates.
- Review your Emergency Contacts List with your employees and update it with current names and contact information.
- Review written suggestions provided in the “hurricane suggestion box,” and add them to your Nursery Emergency Plan or training list as relevant.

Employee training
- Identify key tasks that employees will need to complete during hurricane preparation and recovery operations.
- Once each year, provide training for all employees that will participate in the key tasks identified above. Also, review the responsibilities of all personnel and conduct safety, first aid, and other trainings identified in the Nursery Emergency Plan.

Personal health and safety tasks
- Make sure you and your employees have up-to-date tetanus shots.
- For information and links to time-specific guidance for preparing yourself and your home, see the Ready.gov Hurricanes website.
- Download the FEMA Mobile App to learn emergency safety tips and receive real-time weather alerts, important disaster planning reminders, information about shelters and recovery centers, and more.
Recordkeeping, documentation, and insurance

- At the time of renewal, review your insurance policies with your agent to be sure that you have adequate flood insurance and coverage for vehicles, buildings and structures, and plants.
- Keep records of sales, equipment and plant inventories, and purchases of supplies up to date. Long-term records will help to establish a production baseline from which losses can be determined. Be sure that copies of each are in a safe location chosen in the Building a Resilient Operation section above.

Equipment

- Service nursery equipment, make repairs, and obtain spare parts and supplies.
- Inventory critical tools to ensure amounts and types needed are available.
- Service and test supplemental pumps used for water removal and irrigation.

Infrastructure

Buildings and facilities
Inspect all buildings and all facilities for structural soundness. Perform maintenance on facilities and infrastructure to repair items such as loose roofing materials or improperly/inadequately grounded electrical equipment to reduce hazard risk during a hurricane.

Drainage

- Clean and repair ditches and other drainage areas and remove obstructions before and during the peak hurricane season. Keep ditches clear through a good maintenance program including chemical weed control. Regrade areas of the property that are prone to flooding to improve drainage.
- Conduct road maintenance, and repair culverts and washouts.
- Repair leaks or structurally inadequate areas in reservoirs.
- New housing developments nearby may affect your property. Check any new construction areas to determine whether they are affecting drainage on the nursery. Determine if the DOT has done work near your property that affects drainage. Address any new drainage needs before hurricane season begins.

Maintenance of trees, windbreaks, and roads

- Prune permanent trees for improved structure with less wind resistance unless used for windbreak.
- Remove entire trees or branches that constitute a hazard.
● Maintain windbreaks with regular pruning, especially if they are close to aerial power or telephone lines. To learn more about proper pruning practices, see:
  — Inland Urban Forest Council A Practical Guide to Proper Pruning of Trees and Shrubs
  — University of Florida IFAS Extension Pruning Shade Trees in Landscapes website
  — OSHA Line-Clearance Tree Trimming Operations website
● Evaluate roads for any repairs or improvements needed before a hurricane arrives.

Generators and fuel storage
● Do routine annual maintenance on backup generators. Replace old stored fuel with new, fresh fuel. Replace fuel filters, test all generator circuits, and make sure you have all necessary supplies on hand, including spare belts and fuel filters.
● Ensure that all essential equipment functions when powered by the backup generator.
● Inspect fuel storage facilities.

Emergency supplies
● Maintain an ample supply of emergency medical supplies. Inventory first aid supplies and personal protective equipment to ensure amounts and types needed are available.
● Refresh rain wear for employees (e.g., raincoats and boots).
● Maintain a supply of drinking water and dry and canned food sufficient for at least 2 weeks for employees who become stranded at the facility or need to return to the facility before utility and emergency services are restored.
● Maintain an ample supply of weather-proofing supplies such as tarps and sandbags; fencing supplies; plumbing supplies; lumber, construction tools, nails, and ropes; portable lights; batteries; and battery-powered or hand-crank radios.
● Acquire essential supplies like shade cloth, greenhouse parts and covers, staple guns, staples, polytape, fasteners, and polypropylene ground cover.
● Acquire irrigation parts for replacements.
Monthly considerations during hurricane season

See Appendix: Resource Links for local Extension offices and other State and Federal resources which you may consult for further information.

Weather monitoring

During the June to November hurricane season, pay regular attention to long-term weather forecasts. Check your weather tracker daily if a hurricane is forecast to move closer to your area.

Equipment and supplies

- Check list of equipment and supplies for repairs that may be needed after the hurricane.
- Note supplies that take longer to deliver and order early to ensure they are available after a hurricane. Stockpile chemicals that are essential for your operation.
- Refresh emergency medical supplies, water, and dry and canned food supplies.
- Obtain sufficient quantities of plywood to protect windows and doors and store in a dry area. As the hurricane gets closer, plywood may be scare or unavailable.
- Keep a supply of the following items: plumbing supplies, tools, lumber, nails, hand saws, tarps, ropes, cable ties, polypropylene ground cover, shade cloth, greenhouse parts and covers, staple guns, staples, tape, hand pump for fuel, substrate components, portable lights, first aid supplies, and batteries.
- Ensure that you have spare batteries for all communication equipment and devices.

Water storage

- Provide enough drinking water for at least 2 weeks.
- Bulk water storage (potable or non-potable) should be adequate for cleaning equipment and washing surfaces.

Nursery equipment

Contact your equipment manufacturers to establish procedures for dealing with damaged equipment. Make sure you won’t invalidate your warranty if you attempt repairs yourself.
Fuel

- Consider fuel needs for tractors, generators, and vehicles. Any fuel stored onsite poses a contamination risk if storage tanks are not adequately protected from flooding, especially if stored at a low elevation; however, if secure storage facilities are available onsite, arrange for fuel deliveries several days prior to the expected hurricane impact.

- Store enough fuel for 2 weeks of use by all types of engines.

Generators

Verify there is adequate fuel to power the generators for at least 2 weeks.
SECTION 3

Short-Term Preparedness

Bracing for the hurricane: specific actions to be done in the week before a hurricane arrives

1–7 days before a hurricane is forecast to strike

First and foremost, take whatever precautions necessary to protect your family, your employees, and yourself. After that is accomplished, focus on protecting your nursery. Once forecasters have put your area in a hurricane’s path, there are a number of precautions you should take to prepare.

Employees’ roles and responsibilities

- Review your Nursery Emergency Plan with all employees and discuss each person’s responsibilities.
- Continue to monitor hurricane track and strength updates. Listen closely for evacuation orders in your area.
- Determine whether individual employees plan to evacuate or stay during the hurricane. For those who evacuate, establish a schedule for checking in after the hurricane so that they know the extent of the damages and when it is safe to return. For employees who stay, be sure they have safe lodging, sufficient food and water, and an established plan for checking in.
- Ensure that all managers know their responsibilities prior to, during, and after the hurricane. Handling the hurricane damage is too much work for one or two people.
- Ensure that personnel have training in first aid and key personnel know how to operate emergency equipment they may not be familiar with (e.g., a chainsaw to remove trees blocking roads).

Communications

- Ensure that all communication equipment is available and working properly. Cellular phones are good for communication, but ensure radios are available and working properly. Keep mobile devices fully charged. Have rechargeable battery packs or charging cables for your vehicle to maintain communication. Texting may be a more valuable form of communication than calling when the phone networks are overwhelmed.
● Make sure you have communicated with employees and suppliers to verify your hurricane plans. Communicate with employees any last-minute modifications to the Nursery Emergency Plan and emergency action plan.

**Food, water, and cash**

● Make sure your operation has at least a 2-week supply of drinking water as well as dry and canned food.

● Secure cash reserves for purchasing supplies after the hurricane. In widespread power outages, credit and debit cards will not work, and many vendors do not accept checks.

**Recordkeeping, documentation, and insurance**

● Ensure that important documents are in a safe, dry place and that duplicates are in alternative locations offsite.

● Document the condition of the facilities and the maturity or salability of the crops. Take photographs and video (where helpful), as this will aid with insurance claims and disaster recovery assistance. If crops are damaged or lost, these records will help with the damage assessment and post-hurricane claims. Check with your insurance agent regarding how crop loss and damage estimates are calculated.

● If you have insurance through FEMA’s [National Flood Insurance Program](https://www.fema.gov/national-flood-insurance-program), your policy may cover up to $1,000 in loss-avoidance measures such as installing sandbags and water pumps to protect insured property. Check with your insurance provider to confirm. Keep copies of all receipts and a record of the time spent performing the work and submit these documents to your insurance adjuster when you file a claim to be reimbursed.

**Equipment**

● Ensure that all emergency equipment is ready (e.g., compressors and heavy machinery).

● Make sure chainsaws are in good working condition. Stock up on fuel mixture and bar and chain oil. Sharpen the chain, keep the saw file and saw wrench close at hand, and make sure you have a spare chain.

● Move all non-critical nursery equipment to higher elevations or store in secure buildings.

● Ensure that pesticides and fertilizers are above any potential flooding.

● Ensure that tanks containing fuel, fertilizer, and other liquids are kept full and tied down.

● Fill sprayers with water.

● Make sure that equipment you will need after the hurricane, such as tractors with front-end loaders or skid-steer loaders, is fully fueled and operational.
Infrastructure

Backup generators
Be sure your backup generators are fully operational, with full fuel tanks and portable fuel storage tanks. Your generators may have to run for several days until the power company can restore electricity. Review the owner’s manual for the maximum run time and other unit specifics.

Fuel
● Make sure that you have a minimum of a 2-week supply of diesel and gas. Move fuel to higher ground or secure in place.
● Service stations will not be able to supply fuel if they do not have electric power for the pumps, so make sure portable fuel storage tanks are full.

Electricity and gas shut-off
Consult your Nursery Emergency Plan and follow procedures for disconnecting electrical power and gas to some or all buildings and any non-critical equipment in danger of being flooded.

Buildings and grounds
● To secure building components:
  — Check on the security of roofing and siding materials and windows and doors.
  — Make sure all other building components are tied down securely.
● Secure outside objects around your nursery so that they don’t blow away or become hazardous projectiles.
● To protect greenhouses:
  — Prepare to close plastic-covered greenhouses that might withstand the wind.
  — Properly secure greenhouse infrastructure by closing the curtains and maintaining roof inflation. Roof inflation will help to provide uniform wind resistance across the entire structure.

Roads
If the roads leading to the nursery are likely to flood, stage your boat in a secure, easy-to-access location.

Drainage
● Check drainage ditches and culverts and remove any debris.
● Pump down all water from ditches to the maximum extent possible.

Supplies
Review inventories and order any additional supplies that can be delivered before the hurricane.
Plants

- Irrigate container plants and remove water from reservoirs.
- Remove plants from benches and position sandbags or other weights on open spaces of polypropylene ground cover.

1 day before the hurricane strikes

Personal safety

- Perform a final verification of the hurricane track and strength. Listen closely for evacuation orders for your area.
- Obey all mandatory evacuation orders. Failure to do so can put you and your employees at risk and could tie up rescue resources. Do not require your personnel to be present on the nursery because they also have to prepare themselves and their families.
- Make sure your employees have evacuated to secure areas at least 1 day prior to hurricane impact. If some staff will remain onsite, confirm that they have access to structures on high ground or elevated slabs or pylons that can withstand hurricane winds and rain, sufficient stores of clean water and food, medical supplies, working radios or mobile phones, and sufficient battery or generator power. Those employees remaining onsite will likely need to rely on phone/text communication with evacuated supervisors and colleagues, because local radio and television communications often black out for several hours as a hurricane passes. Local first responders may not have communication at the time of hurricane impact.
- Personnel remaining onsite must monitor water levels in low-lying areas so they can exit the nursery before roads are flooded.

Facilities

- Dismantle irrigation risers if vulnerable to blowing objects; remove greenhouse plastic and shade cloth if it will not withstand wind.
- Secure doors and greenhouse vents.
- Turn off natural gas and propane gas, water, and electricity.
- Unplug computers and other electronic equipment to protect from electrical surges and store these items safely, as outlined in your Nursery Emergency Plan.
Equipment

- Secure items such as small portable trailers and substrate mixing equipment, and position portable generators.
- Place tractors in (preferably elevated) fields.

Crop care

- Lay down large plants, especially plants likely to break, and very valuable plants including trellised trees with the containers toward the wind. This is particularly important for pot-in-pot plants.
- Place most valuable plants in a protected place, such as a box trailer. Park box trailers side by side to resist turning over.
SECTION 4
Post-Hurricane Recovery

Activities that can be taken to minimize losses immediately after, a week after, and a month after a hurricane

Immediately after the hurricane

Operators of hurricane-damaged nurseries are faced with the task of re-establishing physical resources such as buildings, plant inventory, and equipment as well as determining fiscal or business decisions. Priorities for re-establishing the nursery are given below.

Safety

- Make safety your first priority. Do not rush back into a nursery until you are sure it is safe. Use extreme caution due to the potentially injurious situations presented by weakened trees and damaged structures, equipment, and electrical and gas systems.
- Continue to watch the weather forecast. Are waters still forecast to rise more than they are now? Some floodwaters peak up to a week after the hurricane.

Electricity and gas

- Avoid downed power lines, as these may be an electrocution hazard. Operate on the assumption that all downed power lines are energized. Remember that a downed power line on a tree or fence may energize the tree or fence.
- When restoring electricity to buildings that have flooded, use extreme caution and consult with an electrician and your power provider. See the Alabama Cooperative Extension System Restoring Electrical Service website.
- Natural gas or liquid petroleum (LP) gas leaks can cause deadly explosions. Check for natural gas or LP gas leaks, and if a leak is suspected, turn off the gas, cordon off the area, evacuate the area, and notify your gas company and local law enforcement.

Ground water

After a flood event, ground water should be used with caution if contamination is suspected anywhere in the vicinity.

Roads and buildings

- Before entering buildings, check for levee breaches, rising or incoming water, and evidence of fire or structural damage. Check for water leaks and other damage inside.
- As soon as it is safe, clear debris from roads. Cordon off areas that are unsafe.
Security
Watch your nursery for unwelcome visitors like looters. Secure your equipment and nursery entrances, and make sure your security cameras are operational.

Recordkeeping, documentation, and insurance
- Do not begin cleaning up or repairing until you have thoroughly documented the damage. Contact your crop insurance agent as soon as possible to decide on the best plan moving forward regarding damage to your plants. (See “Within a week following hurricane impacts” below regarding post-hurricane documentation.)
- If you have experienced flooding and have flood insurance through the FEMA National Flood Insurance Program, see their How do I Start My Flood Claim? website for information about starting a claim.

Employees and customers
- Take care of employee needs regarding shelter, food, and fuel.
- Notify customers about status of your nursery business.

Within a week following hurricane impacts

Personal health and safety
Take care of yourself during recovery. Disasters and the recovery period afterward take a toll on human health. Disaster recovery takes a long time and can be very stressful. For guidance to help you through this difficult time, see:
- U.S. Department of Health and Human Services Disaster Mental Health Resources website
- North Carolina Cooperative Extension Tips for Handling Family Stress After Disasters

Communications
The local supply/seed stores are often natural sources of information if the power is off and electronic communication is limited. In addition, radio stations have generators that allow them to transmit if their towers are not damaged.

Utility assistance
Notify suppliers of utilities (e.g., water, gas, electricity) about their status.

Recovery assistance
Before beginning cleanup, talk with your insurance company and consult with disaster assistance program agents to learn about available programs, eligibility requirements, and application procedures. (See “Disaster assistance” below for more information about assistance programs.)
Documentation of damage

- Many disaster assistance programs will become available after the disaster, perhaps even years later, and an operation can only receive assistance for damage that was documented. For instance, the Emergency Conservation Program (ECP), administered by FSA, can provide funding and technical assistance to help producers rehabilitate land damaged by natural disasters. The work must be documented, and producers must receive authorization from their local USDA office in advance.

- It is fine to accept partial payment initially if agreeable with your agent. This should not affect your eligibility for additional payments due to losses that become evident later.

Photos and video

Take photos or video first, before beginning any cleanup or repairs. Photograph and take video of damaged plants and property, with written notes describing what is in the pictures and where they were taken. This “after” documentation will be used with your pre-hurricane, “before” documentation to clearly show your losses.

Drones

If you own and have a license to operate a UAV (i.e., drone), utilize it now to take aerial photographs of damage to your fields. Some local Extension offices have access to drones and personnel with a drone pilot license to assist you.

Written records

Keep a notebook with you throughout the recovery period. Describe the work you did and record all expenses. Keep a log of names and what was discussed during conversations with insurance, State, and Federal agency contacts to create a valuable, third-party record of your recovery efforts that can be used later as documentation for disaster assistance programs. You may not remember everything that was discussed at these meetings, so have a second person involved in the conversations if possible so that one can ask questions and the other can take notes.

Disaster assistance

- Communicate early and often with recovery assistance contacts. Check in with them throughout the recovery process. Note that assistance will vary from one hurricane to the next and one budget year to the next.

- Call your local FSA Office to report any losses or damages and inquire about available assistance programs, application procedures, and deadlines.

- Check in with your local Extension office, USDA agencies, and your State Department of Agriculture to see what assistance may be available following the hurricane.
Consult the following resources:

- FEMA [Disaster Recovery Center Locator](https://www.fema.gov/disaster-recovery-center) and [Individual Assistance website](https://www.disasterassistance.gov/) to find the closest recovery center and other resources to assist you during your recovery.
- USDA [Disaster Resource Center website](https://www.usda.gov/disaster) for updates on emergency designation areas and available assistance programs.
- Farmers.gov [Protection and Recovery website](https://www.farmers.gov/protection-and-recovery), including the five-step [Disaster Assistance Discovery Tool](https://www.farmers.gov/disaster-assistance/) to learn which USDA disaster assistance programs are available to assist you with your recovery.
- U.S. Department of Labor [Disaster Unemployment Assistance Program website](https://www.dol.gov/dol2014/unemployment-assistance-program).

To learn more about USDA Disaster Assistance Programs that may be right for you, see:

- [Noninsured Crop Disaster Assistance Program](https://www.fsa.usda.gov/programs-services/disaster-assistance/noninsured-crop-disaster-assistance-program) (NAP)—FSA program that provides assistance for eligible producers who suffer losses or are prevented from planting agricultural commodities that are not eligible for protection by Federal crop insurance.
- [Emergency Farm Loans](https://www.fsa.usda.gov/programs-services/disaster-assistance/emergency-farm-loans) — FSA program that provides eligible producers low-interest loans to help them recover from production and physical losses.
- [Disaster Set-Aside Program](https://www.fsa.usda.gov/programs-services/disaster-assistance/disaster-set-aside-program) — FSA program that allows eligible FSA borrowers to skip an annual installment payment and move it to the end of the loan repayment period.
- [Emergency Watershed Protection](https://www.sc.egov.usda.gov/naturalresourcepartnerships/er/ewp) (EWP) Recovery Assistance—NRCS program that provides financial and technical assistance to quickly address serious and long-lasting damage to infrastructure and land.
- [EWP Floodplain Easement Program](https://www.sc.egov.usda.gov/naturalresourcepartnerships/er/ewp-fpe) (EWPP-FPE)—NRCS program option for converting land to permanent easements for the purpose of improving floodplain management and reducing the threat to life and property.
- [Environmental Quality Incentives Program](https://www.sc.egov.usda.gov/naturalresourcepartnerships/er/equip) (EQIP)—Year-round NRCS rehabilitation program with funding authority to provide financial assistance to repair and prevent excessive soil erosion caused or impacted by natural disasters.
- [Emergency Conservation Program](https://www.fsa.usda.gov/programs-services/disaster-assistance/emergency-conservation-program) (ECP)—FSA program with technical assistance through NRCS that helps eligible producers repair damage caused by natural disasters.

**Insurance claims process**

Begin the insurance claims process (Federal, private, or both). Accurate losses of inventory and equipment may not be fully documented yet, but start the paperwork now since insurance claims can take months to resolve following hurricane events.
Crop care

- Place salable or salvageable plants upright. Prune and stake if needed. Unprotected containers of pot-in-pot plants are subject to root damage from exposure to sunlight and temperature. Shade the exposed containers or return to the socket containers in the ground.
- Remove container plants from flooded areas. Inventory plants to account for lost plants, dead plants, and those damaged too severely to recover. Insurance adjusters might need to examine plants, so do not pile up plants that are to be discarded.
- Compare the costs of disposing of plants versus the cost to reshape and regrow.
- If container substrate electrical conductivity levels exceed 1.5 dS/m (1.5 mmho/cm), it may require leaching.
- Fungicide applications may be needed to protect and minimize root and foliar disease infestations.
- Check plants grown in the ground for flood damage. Flooding deprives roots of oxygen and often results in plant wilting even though ample moisture is present in soil.
- Purchase young plants to replace inventory losses.

Infrastructure assessment and repairs

- Assess damage to equipment and infrastructure and create a prioritized list of needed repairs.
- Conduct irrigation repairs. Irrigate after checking electrical conductivity of water sources. Water with electrical conductivity higher than 1.5 dS/m (1.5 mmho/cm) should be diluted with water that has lower electrical conductivity. Check field soils for elevated electrical conductivity levels.
- Return vehicles and tractors to operation, unsecure doors and greenhouse vents, and repair structures. Replace shade and greenhouse covers, as plants previously grown in shade may sunburn if not shaded.
- Gather quotes from qualified vendors to make repairs to facilities and equipment. Vendors are often overwhelmed in the months following a hurricane, so making contact soon after the hurricane is important for an expedient response.
- Monitor fuel levels in backup generators and order additional fuel as needed.
- Evaluate options for changes to nursery infrastructure, taking future hurricanes into consideration. For example, now may be the time to convert some production areas from overhead irrigation to micro-irrigation.
Floodwater contamination

Water
If you have a well, regardless of whether the wellhead was flooded, submit ground water samples for microbial and chemical testing to ensure the aquifer or source of water was not contaminated. Also monitor wells for coliform contamination.

Soil
- Collect soil samples throughout the previously flooded portions of fields and test them for known contaminants and general chemical contamination. For more information about soil testing, see: —Virginia Tech Soil Testing Lab website
- Take measures to avoid cross-contamination between flooded and non-flooded fields. Do not use equipment in a non-flooded field that was used in a flooded field unless it has been cleaned and sanitized.

Within a month after hurricane impacts

Recovery assistance and insurance claims
- After many natural disasters that result in widespread damage, additional programs often become available to aid with agricultural losses. These programs are not guaranteed, however, and are generally handled on a case-by-case basis depending on the hurricane’s impact. In addition, some programs require additional processing time for a special appropriation from the U.S. Congress and Presidential approval.
- While a special allocation may not be immediately available, it is important to document losses and to illustrate to your legislators the impact of the hurricane on your operation. This information will help promote policy decisions and additional allocations that may become available.
- Continue to follow up on the insurance claims process. Begin filing for any additional State or Federal disaster assistance programs for hurricane recovery.
- See the USDA Disaster Resource Center website for updated information about FEMA aid and other disaster programs.
- Continue to document everything and keep a record of conversations with agency contacts. This creates a valuable, third-party record of your recovery efforts that may be used later as documentation for assistance programs.
Organic certification

If your nursery is organic, it is important to consider how the hurricane impacts may affect your certification. Temporary variances from some organic practices are possible, so contact your certifier to determine whether your practices qualify. It is most important to report prohibited substances that may have infiltrated your nursery during the hurricane.

Infrastructure and equipment

- Continue to gather quotes from qualified vendors to make repairs to facilities and equipment. Vendors are often overwhelmed in the months following a hurricane, so making contact soon after the hurricane is important for an expedient response.
- Monitor buildings for water damage or mold development, and monitor wells for coliform bacteria.
- Refill fuel tanks and check backup generators until power is restored.
- Perform general and preventative maintenance on any equipment that was flooded. Keep all receipts for parts and labor, as well as a list of any equipment that is determined to be unusable.
- Examine drainage ditches and canals to determine to what extent they were silted in by floodwaters and need repair and cleaning of debris. Clean and/or repair drainage ditches onsite. Contact water management agencies about canals.

Crop concerns

Observe crops frequently because latent damages may become evident.
**Future priorities**

Now is the time to consider changes you have thought about in the past and would implement if you had the opportunity to start over. Develop a plan of priorities considering future markets. For example, a change in the predominant sizes of marketable plants or cultivars grown might be needed to penetrate a new market, such as plants for water-conserving landscapes.

Also consider technological advances and make some changes now to old systems that need to be repaired or replaced. Some questions to ask might include: Can low-volume irrigation be used? Do I need irrigation runoff recovery basins and systems for recycling water? Do fuel and pesticide storage and pesticide mix/load facilities comply with current guidelines? The local Extension office in your county has numerous resources that can help you select and implement technological advances appropriate for your nursery. Now is the time to make changes for a prosperous and rewarding future!
Hurricane Preparation and Recovery in Virginia: Commercial Nursery Guide

APPENDIX: Nursery Emergency Plan

APPENDIX

Nursery Emergency Plan

Hurricane preparedness can have a direct effect on your nursery’s profitability and long-term survival. For agricultural operations in hurricane-vulnerable regions, it is critical to have a Nursery Emergency Plan in place outlining key tasks and different people’s roles and responsibilities as you brace for the hurricane. Your Nursery Emergency Plan can save valuable time in a chaotic situation when multiple challenges clamor for immediate attention, helping you prioritize your actions and recover from the hurricane as efficiently as possible.

Use this sample plan to customize for your operation. Preparation for these tasks—putting the systems in place—is described in the main guide (see “Emergency planning” in the Building a Resilient Operation section). Though there is some overlap with the tasks listed in the Short-Term Preparedness section, this sample plan is intended to be a document you can use during an actual emergency.

Before the hurricane

Tracking the hurricane

Use your hurricane tracking app. The NOAA National Hurricane Center website is a good source for keeping up to date on the latest hurricane activities. Learn more about emergency alerts at the Ready.gov Emergency Alerts website.

Emergency Response Team

- Gather the members of your nursery’s Emergency Response Team, who have been thoroughly trained in their respective tasks and are knowledgeable about the hazards found on the nursery.

- Review the chain of command and individuals’ primary and secondary roles and responsibilities.

- Discuss modes of communication as well as alternatives in case any communication channels become unusable during or after the hurricane.

- Review your nursery’s Emergency Contacts List.
Employees’ status and location

Review procedures to account for all employees after an emergency evacuation. Determine who will evacuate and who (if anyone) will stay during the hurricane. For those who evacuate, establish a schedule for checking in after the hurricane. For those who stay, be sure they have safe lodging and sufficient food and water and establish a clear plan for them to check in.

Maps and emergency escape routes

Using the map of your nursery with all buildings and contents, review emergency escape routes and hurricane preparation procedures for each building, facility, and area of the operation.

Emergency equipment and supplies

Locate the following equipment and supplies:
- Emergency medical supplies
- Raincoats and boots
- Weather-proofing supplies such as tarps and sandbags
- Fencing supplies
- Plumbing supplies
- Lumber, construction tools, nails, and ropes
- Portable lights, batteries, and battery-powered or hand-crank radios

Food, water, and cash

- Make sure there is at least a 2-week supply of dry and canned food and drinking water (at least ½ gallon per person per day) stored onsite if personnel will be staying onsite.

- Secure cash reserves to use for purchasing supplies after the hurricane.

Facility security

- Ensure that important documents are in a safe, dry place.
- Check on the security of roofing and siding materials and windows and doors, and make sure all other building components are tied down securely.
- Secure outside objects around your nursery, so that they don’t blow away or become hazardous projectiles.
- Inspect and prepare greenhouses.
- Check drainage ditches and culverts around your facilities for debris.
- Pump down water from ditches and reservoirs.
**Equipment**

- Ensure that all emergency equipment is ready (chainsaws, compressors, heavy machinery, etc.).
- Move all non-critical nursery equipment to secure locations or higher elevations.
- Move fertilizers to a secure place, on high ground if possible. Ensure pesticide storage is secure.
- Make sure that nursery equipment you will need after the hurricane, such as tractors with front-end loaders or skid-steer loaders, is fully fueled.
- Be sure your backup generators are operational. Fill the fuel tanks and portable fuel storage tanks.

**Fuel**

- Make sure you have a 2-week supply of diesel and gas. Be sure the supplier understands how much you use daily and that it is necessary for nursery operations. If secure storage facilities are available onsite, arrange for fuel deliveries several days prior to the expected hurricane impact. Consider fuel needs for tractors, generators, and nursery vehicles.
- Any fuel stored onsite poses a contamination risk if storage tanks cannot be adequately protected from anticipated flooding. Move to higher locations or secure in place.
- Because fuel may be unavailable if service stations do not have power, make sure portable fuel storage tanks are full.
- Ensure that tanks containing fuel, fertilizer, and other liquids are kept full and are tied down.

**Backup generators**

- Place backup generators and fuel where needed.
- Connect generators to critical electrical loads as outlined in your Backup Power Plan.

**Electricity and gas shutdown**

[Outline the shutdown procedures for electricity and gas, according to instructions you are given by your utilities and other experts.]
Outline the shutdown procedures for specific equipment.

<table>
<thead>
<tr>
<th>Service or equipment to be shut down</th>
<th>Procedures for shutdown</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Crop
[Add actions specific to your crops.]

Immediately after the hurricane

Safety
- Make safety your first priority. Do not rush back into a facility until you are sure it is safe. Use extreme caution due to the potentially injurious situations presented by weakened trees and damaged structures, equipment, and electrical and gas systems.
- Continue to watch the weather forecast. Are waters still forecast to rise more than they are now? Some floodwaters peak up to a week after the hurricane.

Electricity and gas
- Avoid downed power lines as these may still be energized and present an electrocution hazard. Operate on the assumption that all downed power lines are energized. Remember that a downed power line on a tree or fence may energize the tree or fence.
- When restoring electricity to buildings that have flooded, use extreme caution and consult with an electrician and your power provider. See the Alabama Cooperative Extension System [Restoring Electrical Service website](https://www.aces.edu/). Natural gas or liquid petroleum (LP) gas leaks can cause deadly explosions. Check for natural gas or LP gas leaks, and if a leak is suspected, turn off the main property gas line, cordon off the area, evacuate the area, and notify your gas company and the authorities. Tell employees to stay away.

Roads and buildings
- Before entering any buildings, check for levee breaches, rising or incoming water, and evidence of structural fire or damage.
- As soon as it is safe, employees may inspect and clear debris from roads.
- Cordon off areas that are unsafe.
Security

Watch your nursery for unwelcome visitors like looters. Secure your equipment and nursery entrances, and make sure your security cameras are operational.

Insurance and documentation

- Do not begin cleaning up or repairing damage until you have thoroughly documented the damage. Contact your crop insurance adjuster as soon as possible to decide on the best plan for moving forward with potential damage assessment, cleanup, and repair.

- If you have experienced flooding and have flood insurance through the FEMA National Flood Insurance Program, see their How do I Start My Flood Claim? website for information about starting a claim.
# Emergency Contacts List

You may customize this for your operation. Delete items that do not pertain to your commodity or location and add companies or organizations specific to your commodity.

## Individuals

<table>
<thead>
<tr>
<th>Name(s)</th>
<th>Role(s)</th>
<th>Phone number(s)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Owner(s)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Members of the Emergency Response Team</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other key employees or managers</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Emergency Services

<table>
<thead>
<tr>
<th>Organization</th>
<th>Name(s)</th>
<th>Phone number(s)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency medical responders</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospitals</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire department</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law enforcement</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Emergency management agency</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# Utilities, Roads, and Trees

<table>
<thead>
<tr>
<th>Organization</th>
<th>Name(s)</th>
<th>Phone number(s)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electric utility or cooperative</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Natural gas utility</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water utility</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>County road department or State Department of Transportation</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

# Insurance Companies

<table>
<thead>
<tr>
<th>Organization</th>
<th>Name(s)</th>
<th>Phone number(s)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commodity insurance companies</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

# Contractors and Suppliers

<table>
<thead>
<tr>
<th>Organization</th>
<th>Name(s)</th>
<th>Phone number(s)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrical contractor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plumbing contractor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mechanic</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fuel supplier</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Generator servicing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment dealer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment rental company (emergency generators, lifts, etc.)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Federal, State, and County Organizations

<table>
<thead>
<tr>
<th>Organization</th>
<th>Name(s)</th>
<th>Phone number(s)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Department of Agriculture</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local Extension office</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>County emergency management agency</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>County Health Department</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>USDA Farm Service Agency</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>USDA Natural Resources Conservation Service (NRCS)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. DHS Federal Emergency Management Agency (FEMA)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pesticide spill response organizations</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Initial Site Planning

Considerations when deciding on a new location to establish or purchase land for a nursery

**Hurricane risk**

No model or long-term forecast can determine when and where hurricanes will strike during any given hurricane season; however, return period maps have been developed to give a good indication of relative hurricane risk. Return period maps display the number of years between hurricane events and help quantify the vulnerability of coastal areas to hurricanes. To learn more about your area’s hurricane return period, see the NOAA [What are the chances a hurricane will hit my home? website](https://www.noaa.gov/hurricane-return-period).

It is important to remember that return period maps represent a long-term average and that even if the average return period for a hurricane is 25 years, hurricanes can still occur at one spot on successive years or even in the same year. It is also important to understand that while most data show only where hurricanes have made landfall, hurricanes can also move hundreds of miles inland causing significant wind damage and flooding.

Use NOAA’s [Historical Hurricane Tracks tool](https://www.noaa.gov/hurricane-tracks) for a map and dates of hurricanes that have impacted your area in the past 150 years. The timing and track of historic hurricanes may be different than those for future hurricanes and should be used with caution.

**Site characteristics**

- Natural features or characteristics of the site may also impact planning. Consider whether you are located inland or in coastal areas because your location can impact the amount of preparation required. Coastal areas are obviously very vulnerable to water and wind damage and require extensive preparation; however, lakes located inland may also result in flooding and surging of water in low areas even though the impact of winds may be reduced. Wind obstructions of the urban areas are an advantage, whereas, in rural areas, natural forest and windbreaks provide wind abatement.

- The elevation of the site and soil moisture absorption characteristics will impact flooding from the surge of water. Natural topography consisting of hills and steep slopes will intensify the movement of floodwaters inland. Compared with sands, rocky, non-water-absorbing soils will further intensify flooding from water moving inland, rain and runoff. The amount of developed surface area with concrete, road surfaces, roofs, etc. can also exacerbate runoff, flooding, and storm surge.
Topography
- When planning for long-term preparedness, evaluate a potential site for your nursery considering reduced risks of surface flooding or coastal storm surge. It is unlikely that all risks can be avoided. However, the negative considerations of an elevated open site are often less than those of low-lying areas susceptible to flooding.
- Choose a site that has higher elevation areas so that equipment can be easily moved to avoid flooding.
- Land should be gently sloping with adequate drainage. Avoid steeper slopes if possible.

Flood risk and storm surge
- Assess historic and predictable patterns of flooding to determine which areas are at the highest risk of damage during extreme weather.
- Consult the following Federal and State resources for estimating flood risk:
  - FEMA Flood Map Service Center website (for official flood maps)
  - Virginia Department of Conservation and Recreation Flood Risk Information System website
- Determine proximity to bodies of water that pose a risk for storm surge. In some areas, storm surge can cause flooding many miles inland from the coast. View the NOAA National Storm Surge Hazard Map to assess your risk and plan a safe evacuation route.

Roads and utilities
- Choose a site with good roads that will allow multiple escape routes when evacuating from hurricanes and tropical storms that can cause rising floodwaters, storm surge, or downed trees.
- Plan to have utilities and other critical infrastructure permanently constructed on higher ground to avoid equipment and infrastructure damage during flooding.
- Search for areas with resilient electrical grids. Avoid relatively isolated sites with limited access to electrical utilities.

Natural windbreaks
Choose a site with natural windbreaks, such as wooded areas surrounding your nursery.
## Resource Links

### Extension, State, and Federal websites

### Virginia

<table>
<thead>
<tr>
<th>Extension Websites</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greenhouse Nursery and Landscape*</td>
<td>Resources to help commercial nursery producers improve management and productivity</td>
</tr>
<tr>
<td>Extension Office Locator*</td>
<td>Contact information for Extension agents in your county</td>
</tr>
<tr>
<td>Disaster Education Network*</td>
<td>Resources to help prepare for and recover from hurricanes and other disasters</td>
</tr>
<tr>
<td>Extension Disaster Education Network (EDEN)</td>
<td>Information and program resources to help with hurricane preparedness and recovery</td>
</tr>
</tbody>
</table>

*Virginia Cooperative Extension

<table>
<thead>
<tr>
<th>State Websites</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virginia Governor’s Office</td>
<td>News and information from the Governor, including evacuation orders and emergency declarations</td>
</tr>
<tr>
<td>Virginia Department of Agriculture and Consumer Services</td>
<td>Main source for answers to your agriculture-related questions</td>
</tr>
<tr>
<td>Virginia Department of Emergency Management</td>
<td>News and resources to help you prepare for, respond to, and recover from emergencies, including hurricanes</td>
</tr>
</tbody>
</table>
# State (FSA and NRCS) and Federal

<table>
<thead>
<tr>
<th>State Websites</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>USDA FSA Virginia</td>
<td>Focus on State FSA and NRCS resources, including financial and technical information sharing</td>
</tr>
<tr>
<td>USDA NRCS Virginia</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Federal Websites</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ready.gov Hurricanes</td>
<td>Resources to help individuals prepare for and recover from hurricanes</td>
</tr>
<tr>
<td>U.S. Department of Agriculture (USDA)</td>
<td>News and announcements related to agricultural commodities and disaster recovery programs</td>
</tr>
<tr>
<td>USDA Disaster Resource Center</td>
<td>Resources to help you build long-term resilience to and recover from hurricanes and other disasters</td>
</tr>
<tr>
<td>USDA Office Locator</td>
<td>Contact information for USDA offices in your county, including FSA, NRCS, Rural Development, and Conservation Districts</td>
</tr>
<tr>
<td>USDA Farm Service Agency (FSA)</td>
<td>Assistance with securing loans, receiving payments, and applying for disaster relief programs</td>
</tr>
<tr>
<td>USDA Natural Resources Conservation Service (NRCS)</td>
<td>Financial and technical assistance for farmers, ranchers, and forest landowners</td>
</tr>
<tr>
<td>USDA Risk Management Agency (RMA)</td>
<td>Assistance with Federal crop insurance and managing risk</td>
</tr>
<tr>
<td>USDA RMA Agent Locator</td>
<td>Contact information for local RMA offices in your county</td>
</tr>
<tr>
<td>U.S. Department of Commerce National Oceanic and Atmospheric Administration (NOAA)</td>
<td>Resources to view historical, current, and predicted hurricane activity and warnings in your area</td>
</tr>
<tr>
<td>NOAA National Hurricane Center</td>
<td>Current and forecasted tropical cyclone activity, educational resources, and advisory warnings for your area of interest</td>
</tr>
<tr>
<td>NOAA National Weather Service Weather-Ready Nation</td>
<td>Latest news, information, and technology to enable informed decision making before, during, and after a hurricane strikes</td>
</tr>
</tbody>
</table>
In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/paternal status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA’s TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

USDA is an equal opportunity provider, employer, and lender.